






Business Analyst

Job Title	Business Analyst
Location	Eagleville, PA
Department	Product Management
Reports To	Director, Client Services

STI Computer Services is an Electronic Health Record (EHR) software and services vendor in the Health Information Technology industry. Our systems are used by thousands of doctors and other medical professionals in private medical practices, medical billing services and hospital environments. You can read more about the company on our website at www.sticomputer.com, and the following social media channels:   

We seek self-motivated business analysts that enjoy a team-oriented, agile corporate culture to help us with the ChartMaker Medical Suite®, a set of practice management (PM) and electronic health record (EHR) modules that deliver the dynamic functionality today's physicians need.

STI has been a successful business for 30 years, and is looking to maintain that success by attracting individuals that are passionate about achieving our one and only goal, happy customers. This role has a great and rewarding influence on that.

We employ Agile Development with Scrum which requires individuals that enjoy teamwork. Frequent interaction with internal customer representatives (i.e. project and product stakeholders) is the norm.

For additional desired skills, see below. If you are interested in applying for a business analyst position, contact us at cmresumes@sticomputer.com with a subject of *Business Analyst Position*.

Position Summary

The Business Analyst is a dedicated resource for the identification, analysis and documentation of software requirements and ultimately driving the development and design for our software development team. Analysts possess excellent analytical and data gathering skills. This position will interface with product stakeholders, subject matter experts, and our quality assurance and software engineering teams.



Duties and Responsibilities

- Develop User Stories and Business Requirements to support the development of our software application.
- Work with product stakeholders and subject matter experts to elicit accurate information for use in the Business Requirement Documents.
- Act as a key point of contact between business stakeholders and software engineering teams.
- Use a variety of techniques including group sessions and one on one interviews to capture and document requirements.
- Provide insight regarding product workflow, consistency, and usability to guide the development and impact of the product for our customers.
- Develop and maintain a customer focused relationship with the product stakeholders and other information technology areas by collaboration, timely communication and responsiveness.

Travel

(< 5%) Limited travel is required for the purpose of visiting customer sites (medical practices) to learn and experience more about the business domain. These are day trips.

Qualifications

To perform this job successfully, the individual must be able to perform each duty satisfactorily. In addition, the experience listed below are representative of the knowledge, skills, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education

Bachelors Degree Required – Health Information Management or related field preferred

Experience

- 3+ years as a Business Analyst
- Extensive experience writing business requirement documents.
- Experience developing requirements in an agile environment.
- Business knowledge with SDLC experience.
- Exposure to or experience with Project Management Methodologies.
- Superior time management and organizational skills and the ability to work independently.
- Excellent analytical and data gathering skills.
- Detail oriented with superior problem solving skills.



Work Environment

The work environment is informal in attire except when meeting directly with customers for which at least business casual is appropriate. Working from home at times is an accepted practice as approved by the employee's manager. The corporate culture is reflective of dedicated, team-oriented professionals.

Benefits

Employee benefits include subsidized medical insurance, paid life insurance, paid short and long term disability insurance, a 401k retirement program, profit sharing, and paid holidays and vacation.

STI Computer Services is an Equal Opportunity Employer.