

“Hello, this is Main Street Associates, calling to remind you of your upcoming appointment...”



Introducing our Patient Reminder Module...

There is no longer a need to lose valuable staff time making phone calls. Use our full suite of messaging services for patient engagement! Our low, monthly fees costs less than half of a postage stamp and includes everything you need to be assured that your busy patients are up to date!

Appointment Reminder Service:

- ✚ The RemindMe Service contacts your patients with custom messages that are easy to setup and can be customized based on your Schedule Types, Provider Codes, and Appointment Reason Codes.
- ✚ Using your practice’s name and number on the Caller ID, making patients more likely to answer... and reminders can be recorded in your own voice, making automation a more personable experience.
- ✚ Integrated phone, e-mail & text messaging solution can be delivered in any combination and at any number of days before the appointment. It is the best way to use technology to reach as many patients as possible.
- ✚ An email notification can be sent to your staff when a patient needs to reschedule or we can have them transferred right to your office!

Recall Reminder Service:

- ✚ Recall brings patients back! Create a list of patients to be called and specific messages for different needs. The possibilities are limitless: any situation where you regularly send out postcards or letters is a good opportunity to use our recall service.
- ✚ Customize the message and change messages easily to meet your needs at any time, and then make these calls at regular intervals or ‘on the fly’!

Broadcast Service:

- ✚ Broadcast can announce weather-related office closures, flu shots, office relocations or other important messages to a wide range of patients.
- ✚ Sending a message can take less than 5 minutes! Decide who needs to be called; record your message; and designate when the calls are made.
- ✚ Set it up from anywhere at any time. Manage your recordings and settings online. Launch a broadcast call from *the comfort of your own home!*



“Thanks so much - your company is so easy to work with. Very, very helpful.”
- Office Manager, Aesthetics Medicine, PA

Experience a sample message. See a sample report. Get a quote. It's as easy as 123!

Call the STI Support Hotline Today 1-800-487-9135, email jcerra@sticomputer.com or go to sticomputer.com/solutions/patient-reminders for a quote!