With offices in Fairfield and Monroe, CT, Allergy & Asthma Care combines highly trained professionals, compassionate and personal care, and a carefully designed office workflow to provide outstanding care to patients from all over Southern Connecticut and the New York metropolitan area.

Dr. Backman - listed in 'Top Docs for Women' Connecticut Magazine 2006

Ken Backman, MD, a graduate of Cornell Medical College and trained in both adults and pediatrics, leads a team of doctors and nurses that have extensive experience with all aspects of allergy and asthma.

Dr. Backman has designed the practice work- flow to allow the doctors and nurses to spend the right amount of time with their patients. There is a lot of pressure on doctors today to im-prove the bottom line, but sometimes making your workflow efficient makes your staff's and patient's life more convenient. STI's software is central to that workflow.

Dr. Backman says that STI helped the communication between their two of-fices. The T1 line between the two locations makes the connections trans-parent to the staff and all data is in real time.

"We designed offices to create an en-vironment conducive to coming every week for an allergy injection. Shots are given efficiently and quickly. We even provide the children with a play area while they wait," says Backman.

Allergy & Asthma Care of Fairfield County uses the ChartMaker Shot Room Module. Current shot room procedures can be demanding due

to tedious, time-consuming tasks performed manually by providers and staff. With the large volume of data that must be accurately col-lected and monitored over time, the need to minimize errors in this area is critical. With ChartMaker Shot Room, the numerous shot room tasks are now automated.

Once a patient is in the system, a physician can order any serum based upon decisions as to what serums attain maximum resistance to specific allergens. ChartMaker Shot Room creates formulary instructions for an individual patient (volume, fre-quency, dilutions, etc.) and tracks their history of orders, injections, and reac-tions. The system also provides bar code identification along with optional photo identification. This data can be attached to a card for patients to check into the shot room system via bar code scanner.

Shot Management with ChartMaker®

The ChartMaker Shot Room Module allows doctors and nurses to focus on a high volume of patients with excep-tional attention to detail. Convenience contributes to better patient compli-ance with allergy shots.

"We love that we can modify our reports to meet the specific and very detailed needs of an allergy practice. We also love the monthly reports. The scheduling system is fantastic - easy to use and easy to modify. But our favor-ite feature is that we can leave notes for each other using the pop-up note feature. This is a useful tool when you have two offices."

The Shot Room Check-in Card Scanner.

The patients like the shot room check-in cards. They can feel secure that we do not forget to pull their chart and their place in line for an allergy shot is secure."

The doctors and staff agree that the shot room's best feature is the picture of the patient that is right on the screen in front of the nurse. "We have five (5) Smith's, two of them with the same first name. With the shot room feature of a patient picture with the doses due, our nursing staff can make sure the correct patient is sitting in front of them. Having the schedule for each patient pre-programmed makes it easy for the nurses to know what dose is due, and makes errors even less likely.

Contact Rob Farrow today toll free 800 487-9135 at extension 1159, or email rfarrow@sticomputer.com.

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